

Job Description: **Senior Platform/SRE Engineer**

About the ChargeltSpot Team

[ChargeltSpot](#) is a leader in mobile device solutions. For over a decade, our intelligent locker systems have tackled real-world challenges. We started off by helping people with free and secure charging for their dying phones. Today, our intelligent, locker-based kiosk solutions are thoughtfully designed to streamline the management of enterprise-owned mobile device fleets.

At ChargeltSpot, we surround ourselves with independent thinkers who are detail-oriented, and customer obsessed. Our clients have routinely called us “the most talented team they’ve ever worked with.” We value determination, resourcefulness, imagination, and follow-through. We want people who are ready to get things done. Our focus is fierce, but it’s not all hard work. We take time to get to know each other through a daily game of Jeopardy, meals together, and nights out for karaoke. We operate a hybrid work model, with most team members working in the office a couple of days a week, and the rest remotely.

Want to know more about our company? Check out our [core values](#)!

About ARC®

ChargeltSpot’s flagship product, [ARC](#), is an intelligent device management system designed to secure, track, and charge company-owned handheld devices that employees use to do their jobs (e.g. package scan, inventory check, mPOS, etc.). ARC exists to reduce the number of missing devices, recover lost productivity, and eliminate wasted payroll consumed by managers and associates.

The Candidate

Are you passionate about transforming infrastructure into a seamless, automated powerhouse? Do you thrive in environments where GitOps is the norm and pipelines are your playground? Join us as our Infrastructure and DevOps Maestro, where you'll orchestrate a symphony of CI/CD pipelines, manage dynamic cloud infrastructures, and lead the charge in modern GitOps practices.

Responsibilities

- **Platform Engineering & SRE Excellence:** Design, build, and maintain highly reliable, scalable, and efficient infrastructure platforms that support our engineering teams and business needs.
- **Monitoring & Alerting:** Set up and maintain comprehensive monitoring and alerting systems with tools such as Prometheus, Grafana, and other observability stacks to ensure proactive issue resolution and high system uptime.
- **Cloud & Kubernetes Expertise:** Leverage deep Kubernetes and cloud platform experience to optimize, scale, and secure our infrastructure
- **Tooling Selection & Optimization:** Lead the selection and implementation of best-in-class tools for monitoring, alerting, logging, and incident management
- **Pipeline Perfection:** Design, build, and maintain robust CI/CD pipelines that make our software delivery process a breeze.
- **Infrastructure Automation:** Automate and manage our infrastructure with flair, ensuring high availability and performance.
- **GitOps Guru:** Champion a GitOps approach to configuration management, making deployments smoother and more reliable.
- **Monitor Like a Pro:** Utilize Grafana and other monitoring tools to keep a vigilant eye on our systems, ensuring everything runs like a well-oiled machine.
- **Cloud Savvy:** Leverage your experience with cloud platforms to optimize and scale our infrastructure effectively.

Qualifications

- 6+ years of hands-on experience in platform engineering, SRE, CI/CD, and infrastructure automation, with a strong focus on cloud-native and containerized environments.
- Proficient in at least one scripting language (e.g., Bash, Python, Go) to automate tasks and enhance workflows.
- Extensive experience managing Kubernetes clusters and container orchestration, including hands-on experience with workload scaling, traffic control, and cluster security.
- Experience with monitoring and observability tools, such as Prometheus, Grafana, Rancher and others
- Experienced with modern CI/CD tools such as Jenkins, GitLab, or similar.
- Proven track record in building and managing container orchestration systems, particularly Kubernetes.

- Skilled in at least one major cloud platform (AWS, Azure, GCP) and able to leverage its capabilities to the fullest.
- Hands-on experience with Infrastructure as Code tools like Terraform or CloudFormation to define and manage infrastructure.
- Practical experience with ArgoCD for implementing GitOps workflows and managing deployments.

Location

We are headquartered in Philadelphia, PA, but have moved to an office-optional work environment – so long as the successful candidate works on East Coast business hours.

Benefits

- Health, dental and vision insurance
- Health care FSA
- 401k plan with matching company contributions
- Paid time off
- Hybrid or remote work environment

Check us out at www.chargeitspot.com and learn more about ARC by ChargeltSpot at www.experiencearc.com

If you have the unique combination of skills and qualities we are looking for, please submit your resume and a cover letter expressing your motivation to apply to this position to careers@chargeitspot.com.

ChargeltSpot is an Equal Opportunity employer. Personnel are chosen on the basis of ability without regard to race, color, religion, sex, national origin, disability, marital status or sexual orientation, in accordance with federal and state law.