Job Description: **Technical Product Manager, Software**

About ChargeItSpot | ARC

[ChargeItSpot](#) is working to build an unrivaled ecosystem of enterprise solutions that solve real-world problems in mobile device security, charging, and management. [ARC](#)™ by ChargeItSpot is a device management solution that stores, secures, tracks and charges company-owned handheld devices that employees use to do their jobs. With ARC, companies reduce device shrink, recover lost productivity, and eliminate wasted payroll consumed by managers and associates.

At ChargeItSpot, we surround ourselves with independent thinkers who are detail oriented and customer obsessed. Our clients have routinely called us "the most talented team they've ever worked with." We value determination, resourcefulness, imagination, and follow through; we want people who are ready to get things done.

Check out our [core values](#) to learn more!

Role Responsibilities

- Using a thorough understanding of our software's logic, develop detailed product requirements, user stories, acceptance criteria and UI/UX designs.
- Ensure alignment of product requirements with customer needs and business objectives.
- Perform data analysis to measure processes, outcomes and ad hoc analyses. Present findings to stakeholders.
- Work collaboratively with product managers, developers, and other stakeholders to ensure successful implementation of product requirements.
- Collaborate with stakeholders to understand requirements, gather feedback, and assist in building product backlog.
- Actively participate in backlog grooming sessions to review and refine the product backlog items.
- Attend Scrum ceremonies (Daily Stand up, Backlog Grooming, Sprint Planning, Demo, Retrospective)
- Work closely with the QA team to evaluate testing, ensuring product quality and adherence to product requirements.
- Advocate for user-centric product design to deliver intuitive user experiences.
- Compile, validate, and publish comprehensive product definition documents.
- Leverage product analytics to evaluate, understand, and improve product usage and impact for both clients and end-users.

- Develop a deep understanding of our product, business, customers, competitors and market trends.

Qualifications

- 3+ years of prior experience in Systems/Business analyst or Product Management roles.

- 1+ years of prior experience in UI/UX design.
- 1+ years of prior experience performing data analysis and/or business intelligence using SQL.
- Strong analytical skills and excellent written, verbal and presentation skills. You are an attentive listener and compelling explainer with the ability to focus on a problem, ask the right questions, and gain expertise quickly.
- Demonstrated success in cross-functional and technical communication to both technical and non-technical audiences.

- Strong user experience instinct: you have delivered products that leverage UI/UX principles.

- Demonstrated experience with tools such as Jira, Confluence, Trello, SQL, Looker, UsabilityHub, Productboard, AdobeXD or Figma etc.

- Demonstrated experience working directly with customers to understand needs and translating them into clear software requirements.

- Experience working at the intersection of hardware and software is a big plus.

- Experience working at a startup is a plus.

Location

We are headquartered in Philadelphia, PA, but have moved to an office-optional work environment – so long as the successful candidate works on East Coast business hours. Hybrid candidates preferred, remote candidates will be considered. You must be authorized to work in the United States.

Benefits

- Health, dental and vision insurance

- Health care FSA

- Short and long term disability

- 401k plan with matching company contributions

- Paid time off and company holidays

- Hybrid or remote work environment

Check us out at chargeitspot.com and experiencearc.com

If you have the unique combination of skills and qualities we are looking for, please submit your resume and a cover letter expressing your motivation to apply to this position to **careers@chargeitspot.com**.

ChargeItSpot is an Equal Opportunity employer. Personnel are chosen on the basis of ability without regard to race, color, religion, sex, national origin, disability, marital status or sexual orientation, in accordance with federal and state law.